

Identity & Fraud Protection

Your employees do everything online, we help them do it more safely.

MetLife and Aura Identity & Fraud Protection helps protect your employees from fraud and online threats with all features in one place and a consistent experience across web and an easy-to-use app.

Identity Theft Protection - Monitors personal info, accounts, and online reputation and sends alerts if we detect threats. Automatically requests removal of information found online to help keep it out of the hands of thieves and spammers.

Financial Fraud Protection - Monitors credit, financial accounts, and property titles and sends alerts if suspicious changes are detected.

Privacy & Device Protection - Shop, bank, and connect online more securely and privately with intelligent safety tools that help protect passwords, devices, and WiFi connections from hackers.

Family Safety - Gives you the tools to protect loved ones — no matter who they are, how old they are, or where they live — from online predators and thieves.

Service and Support - 24/7/365 100% US Based Customer Care, White Glove Resolution Services, one MetLife account team, and much more.

Voluntary Pricing*

Protection	Protection	Protection Plus	Protection Plus
Individual	Family	Individual	Family
\$6.95	\$10.95	\$9.95	\$15.95

Employer Paid Pricing*

Protection Individual	Protection Family	Protection Plus Individual	Protection Plus Family
\$3.50	\$5.50	\$6.50	\$9.50

When an Employer Paid plan is purchased, Employees can buy-up to a higher plan with credit card payment during account activation. *Pricing is per employee per month.



Americans have experienced identity theft1

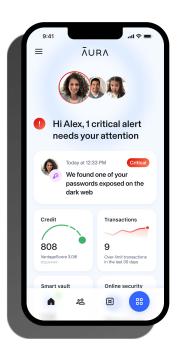


90%

of employees are concerned with online safety but less than 10% have an solution3



Inc. Best in BusinessSecurity 2022



Illustrative pricing in the above charts includes flat 20% broker commissions and standard platform fees when needed. Quotes that require different broker arrangements or that may require additional elements to be included in quoted pricing require MetLife Underwriting review and approval. All quoted rates are inclusive of state sales taxes as

*When an Employer Paid plan is purchased, Employees can buy-up to a higher plan with credit card payment during account activation. The EE buy-up costs are equal to the cost of Voluntary tier less the ER's contribution. For example, if an employer pays for the Individual Protection Plan, the cost for an EE to buy-up to the Family Protection Plus Plan would be equal to the Voluntary rate for Family Protection Plus plan minus ER's contribution (\$15.95 - \$3.50 = \$12.45).



Identity & Fraud Protection



We make it easy and affordable to offer Identity & Fraud Protection.

- The MetLife and Aura partnership is uniquely designed to offer administration simplicity with one vendor, one file, one bill
- We integrate with all key HR tech and ben admin platforms for ease of implementation
- MetLife single account team support across all products with signature high-touch service
- Dedicated employee engagement and communication experts to maximize participation
- Employer paid or voluntary tiered plan options available to meet your specific employee needs
- 1. 30+ Identity Theft Statistics for 2022 (explodingtopics.com)
- 2. Mystery Shopper Study from Ath Power Consulting, October 2022. ath Power Consulting was compensated by Aura to conduct this study.
- 3. Aura Family Protection Market Study, July 2022
- 4. Ranked #1 by Security. Org and IdentityProtectionReview. com. They may be compensated as a marketing affiliate of Aura, but their ratings are all their own.
- 5. The score you receive with Aura is provided for educational purposes to help you understand your credit. It is calculated using the information contained in your Equifax credit file. Lenders use many different credit scoring systems, and the score you receive with Aura is not the same score used by lenders to evaluate your credit.
- 6. As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions

7. Coming in 2023

No one can prevent all identity theft or monitor all transactions effectively.

Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product.

Financial Fraud Protection	Protection	Protection Plus
Credit Monitoring & Alerts	1 Bureau	3 Bureau
Annual Credit Report	1 Bureau	3 Bureau
Monthly Credit Score Tracker⁵	~	~
In-Platform Credit Dispute	~	~
Credit, Bank & Utility Account Freeze Assistance	~	~
Home & Vehicle Title Monitoring	~	~
Financial Account Opening & Takeover Monitoring	~	~
Financial Transaction Monitoring	~	~
High-Risk Transaction Alerts	~	~
Utility Account Monitoring	~	~
Payday/Specialty Loan Block	~	~
Experian Credit Lock		~
Credit Score Simulator		~
Identity Theft Protection	Protection	Protection Plus
Privacy Assistant	*	~
Dark Web Monitoring	~	~
Digital Vault	*	~
SSN & Identity Authentication Alerts	~	~
Criminal, Court & Public Records Monitoring	*	~
USPS Address Monitoring	~	~
Social Media Monitoring & Takeover Alerts		~
Gamertag Monitoring		~
Social Media Privacy Checkup		~
Privacy & Device Protection	Protection	Protection Plus
Password Manager & Automated Password Change	*	~
Email Alias	~	~
		<u> </u>
Safe Web Browsing	~	~
IP Address Monitoring	~	Linking Davison
IP Address Monitoring Wi-Fi Security/VPN	2 Devices	
IP Address Monitoring Wi-Fi Security/VPN Antivirus	~	
IP Address Monitoring Wi-Fi Security/VPN Antivirus AI-Powered Call & Text Screening ⁷	2 Devices 2 Devices	Unlimited Devices
IP Address Monitoring Wi-Fi Security/VPN Antivirus Al-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered)	2 Devices	Unlimited Devices
IP Address Monitoring Wi-Fi Security/VPN Antivirus AI-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls	2 Devices 2 Devices	Unlimited Devices
IP Address Monitoring Wi-Fi Security/VPN Antivirus AI-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection	2 Devices 2 Devices	Unlimited Devices
IP Address Monitoring Wi-Fi Security/VPN Antivirus Al-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard	2 Devices 2 Devices Protection	Unlimited Devices
IP Address Monitoring Wi-Fi Security/VPN Antivirus Al-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts	2 Devices 2 Devices	Unlimited Devices Unlimited Devices Protection Plus
IP Address Monitoring Wi-Fi Security/VPN Antivirus AI-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts	2 Devices 2 Devices Protection	Unlimited Devices
IP Address Monitoring Wi-Fi Security/VPN Antivirus AI-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts Secure Family Onboarding	2 Devices 2 Devices Protection	Unlimited Devices
IP Address Monitoring Wi-Fi Security/VPN Antivirus AI-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts Secure Family Onboarding Family Sharing	2 Devices 2 Devices Protection	Unlimited Devices
IP Address Monitoring Wi-Fi Security/VPN Antivirus Al-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts Secure Family Onboarding Family Sharing Child Safety Checklist	2 Devices 2 Devices Protection	Unlimited Devices
IP Address Monitoring Wi-Fi Security/VPN Antivirus Al-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts Secure Family Onboarding Family Sharing Child Safety Checklist Unrestricted Family Definition	2 Devices 2 Devices Protection	Unlimited Devices Protection Plus V V V V V V V V V V V V V
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IP Address Monitoring Wi-Fi Security/VPN Antivirus AI-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts Secure Family Onboarding Family Sharing Child Safety Checklist Unrestricted Family Definition Services and Support	2 Devices 2 Devices Protection	Unlimited Devices Protection Plus V V V V V V V V V V V V V
IP Address Monitoring Wi-Fi Security/VPN Antivirus AI-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts Secure Family Onboarding Family Sharing Child Safety Checklist Unrestricted Family Definition Services and Support \$5M Insurance Policy per Enrolled Adult ⁶ • 401K & HSA • Home title identity theft	2 Devices 2 Devices Protection	Unlimited Devices Protection Plus V V V V V V V V V V V V V
IP Address Monitoring Wi-Fi Security/VPN Antivirus AI-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts Secure Family Onboarding Family Sharing Child Safety Checklist Unrestricted Family Definition Services and Support \$5M Insurance Policy per Enrolled Adult ⁶ 401K & HSA Home title identity theft Senior & deceased family Cyber extortion/	2 Devices 2 Devices Protection	Unlimited Devices Protection Plus V V V V V V V V V V V V V
IP Address Monitoring Wi-Fi Security/VPN Antivirus Al-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts Secure Family Onboarding Family Sharing Child Safety Checklist Unrestricted Family Definition Services and Support \$5M Insurance Policy per Enrolled Adult ⁶ 401K & HSA Home title identity theft Senior & deceased family member identity theft Cyber extortion/ ransomware	2 Devices 2 Devices Protection	Unlimited Devices Protection Plus V V V V V V V V V V V V V
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IP Address Monitoring Wi-Fi Security/VPN Antivirus Al-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts Secure Family Onboarding Family Sharing Child Safety Checklist Unrestricted Family Definition Services and Support \$5M Insurance Policy per Enrolled Adult ⁶ 401K & HSA Home title identity theft Senior & deceased family Cyber extortion/ransomware Lost Wallet Protection with \$500 Emergency Cash 24/7/365 100% US-based Customer Care White Glove Fraud Resolution Services	2 Devices 2 Devices 2 Devices Protection	Unlimited Devices Protection Plus V V V V V V V V V V V V V
IP Address Monitoring Wi-Fi Security/VPN Antivirus Al-Powered Call & Text Screening ⁷ Family Safety (Family Plans Only, Unlimited #of Children Covered) Parental Controls Child Cyberbullying Protection 3-Bureau Child Credit Freeze Wizard Child SSN Monitoring & Alerts Sex Offender Geo Alerts Sex Offender Geo Alerts Secure Family Onboarding Family Sharing Child Safety Checklist Unrestricted Family Definition Services and Support \$5M Insurance Policy per Enrolled Adult ⁶ • 401K & HSA • Home title identity theft • Senior & deceased family member identity theft Lost Wallet Protection with \$500 Emergency Cash 24/7/365 100% US-based Customer Care White Glove Fraud Resolution Services Restoration Services for Pre-Existing Fraud Events	2 Devices 2 Devices 2 Devices Protection	Unlimited Devices Protection Plus V V V Protection Plus V V V V V V V V V V V V V