Dear Westminster Resident,

We have begun a process to update the Town’s Master Plan, which was last updated in 2000. Westminster’s new Master Plan will provide recommendations for Land Use, Zoning, Housing, Open Space and Recreation, Natural Resources, Municipal Services, Economic Development, and Transportation. The only way we can accomplish this task is by hearing from you, the citizens. Please give some thought to how you want to see the Town developed in the future and give us your ideas for the betterment of the Town. The Master Plan update is a two-year process and this survey is the start of it. Over the next 24 months we will host several public forums and gather your input so that we may craft a new Master Plan that reflects the values of Westminster citizens.

Please mail your survey with your Town Census back to the Town Clerk’s office, or you can simply drop off your completed survey with the Town Clerk. We ask that you return your survey by the END OF FEBRUARY 2012. If you need additional copies of the Citizen Survey for other members of your household, they can be found on the Town’s website www.westminster-ma.gov on the Planning Department page.

Thank you for taking the time to help us shape Westminster’s future.

The Westminster Master Plan Update Committee

General

   - 38 low tax rate
   - 38 affordable housing
   - 654 small town character
   - 214 family ties
   - 471 low crime rate
   - 102 convenience to work
   - 380 access to highways
   - 291 open spaces
   - 318 school system
   - 59 municipal services
   - 44 historic resources
   - 85 recreation opportunities
   - 53 community activities
   - 6 employment opportunities
   - 68 convenience to services
   - Other ________________________________

   - 642 high tax rate
   - 288 lack of retail shopping opportunities
   - 46 town center
   - 89 lack of a community-gathering place
   - 25 school system
   - 94 lack of affordable housing
   - 59 municipal services
   - 55 lack of recreation opportunities
   - 221 excessive traffic
   - 196 lack of employment opportunities
   - 127 excessive development
   - 125 loss of small town character
   - Other __________________________________

Land Use

3. What buildings and/or sites in Westminster do you believe are worthy of historic preservation efforts (either through the Massachusetts Historical Commission or the National Register of Historic Places)? List as many as you like: __________Top choices: Cracker Factory, Upton Building, Academy Hill, Library.

4. Would you support zoning for a traditional New England village in the Town Center? (compact development, a mixture of services and residential development, buildings in front and parking in the rear, sidewalks, period lighting, etc.)
   - 605 Yes
   - 178 No
   - 380 Not Sure
5. To preserve the Town’s rural character, would you be in favor any of the following? (You can check more than one.)
   - 784 protect open space
   - 331 create historical districts
   - 683 design guidelines for new development
   - 359 add scenic roads designation for some of Westminster’s rural roads

6. What types of recreation opportunities would you like to see more of in Westminster?

   - Ball-fields: 100
   - 344 hiking
   - 207 playgrounds
   - 135 tennis courts
   - Swimming: 174
   - 111 boating
   - 82 basketball courts
   - 85 soccer fields
   - Fishing: 146
   - 449 bike trails
   - 269 ice skating rink
   - 258 performing arts

   Other (please specify) ________________________________

   Organizational programs (please specify) ________________________________

Housing

7. What types of housing do you think Westminster needs more of? (You can check more than one.)

   - 287 single-family homes
   - 50 two-family homes
   - 27 multi-family units
   - 81 apartments
   - 88 condominiums
   - 433 elderly housing
   - 104 subsidized housing for low-income citizens
   - 138 open space residential design
   - 258 in-law apartments in existing residences
   - 376 assisted living senior housing

   Other ___________________________________________

8. Do you favor zoning changes that would allow for new construction/conversion of existing buildings, in order to provide housing for low/moderate income households?

   - 259 Yes
   - 493 No
   - 391 Not Sure

Energy, Utilities and Infrastructure

9. Would you be in favor of expanding the municipal sewer & water systems for the following uses? (You can check more than one.)

   - 332 commercial development
   - 261 industrial development
   - 464 residential development
   - 523 abatement of pollution (failed septic systems)

10. How satisfied are you with the Town’s access to internet services?

    - 324 very satisfied
    - 561 somewhat satisfied
    - 183 not satisfied

11. How satisfied are you with the Town’s cellphone coverage?

    - 283 very satisfied
    - 570 somewhat satisfied
    - 281 not satisfied

12. What types of renewable energy would you like to see the Town support? (you can check more than one)

    - 804 solar
    - 803 wind
    - 387 geothermal
    - 98 none

Economic Development

13. Residentially-based businesses are currently allowed as of right throughout Westminster. Do you have any objections to how in-home businesses are regulated?

    - 118 Yes
    - 590 No
    - 376 Not Sure

    If yes, please explain: __________________________________________________

14. What do you see as the benefit(s) of encouraging business/industrial development in Westminster? (You can check more than one.)

    - 723 more in-town jobs
    - 940 more tax revenues to help ease residential tax burden
    - 369 more retail stores
    - 593 more tax revenues to help maintain current Town services
    - 320 more services
    - 527 more tax revenues to help improve Town services
15. What do you see as the disadvantage(s) of encouraging economic development? (You can check more than one.)

- 676 more automobile traffic
- 615 more truck traffic
- 408 disruption of neighborhoods
- 564 changing the basic character of Westminster
- 417 damage to the environment
- 509 loss of open space

To see a larger version of this map in color, please visit the Town's website at: www.westminster-ma.gov. Go the the Master Plan survey on the front page and click on "survey map". Large-scale versions of this map will also be available for viewing at the Town Hall and Library.

16. Use the map above to tell us what you want for economic development and where you want it.

<table>
<thead>
<tr>
<th>Type of Business/Location</th>
<th>Town Center (A)</th>
<th>Simplex Drive Industrial District (B)</th>
<th>Westminster Business Park Industrial District – The Depot (C)</th>
<th>Route 140 Commercial District – West (D)</th>
<th>Village Inn Road Commercial District – East (E)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restaurants</td>
<td>451</td>
<td>244</td>
<td>132</td>
<td>210</td>
<td>348</td>
</tr>
<tr>
<td>Services (tailors, dry-cleaners, printers, etc.)</td>
<td>331</td>
<td>136</td>
<td>98</td>
<td>122</td>
<td>150</td>
</tr>
<tr>
<td>Hardware/home improvement stores</td>
<td>141</td>
<td>309</td>
<td>193</td>
<td>233</td>
<td>211</td>
</tr>
<tr>
<td>Clothing stores</td>
<td>159</td>
<td>261</td>
<td>119</td>
<td>174</td>
<td>188</td>
</tr>
<tr>
<td>Small-scale retail stores</td>
<td>358</td>
<td>243</td>
<td>123</td>
<td>173</td>
<td>243</td>
</tr>
<tr>
<td>Professional services (offices for doctors, lawyers, etc.)</td>
<td>315</td>
<td>240</td>
<td>197</td>
<td>217</td>
<td>313</td>
</tr>
<tr>
<td>Home-based agriculture business</td>
<td>49</td>
<td>51</td>
<td>160</td>
<td>156</td>
<td>101</td>
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<tr>
<td>Biotechnology</td>
<td>14</td>
<td>372</td>
<td>338</td>
<td>213</td>
<td>100</td>
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<tr>
<td>Light manufacturing</td>
<td>13</td>
<td>397</td>
<td>404</td>
<td>251</td>
<td>115</td>
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<tr>
<td>Research &amp; development</td>
<td>19</td>
<td>419</td>
<td>384</td>
<td>231</td>
<td>122</td>
</tr>
<tr>
<td>Warehouse &amp; storage</td>
<td>10</td>
<td>343</td>
<td>366</td>
<td>245</td>
<td>108</td>
</tr>
<tr>
<td>Office parks</td>
<td>26</td>
<td>371</td>
<td>333</td>
<td>258</td>
<td>176</td>
</tr>
</tbody>
</table>

Other types of businesses and industries?
Municipal Services and Infrastructure

17. How do you rate the services provided by each Town department?

<table>
<thead>
<tr>
<th>Department</th>
<th>Excellent</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>Would you support More, Less, or the Same tax dollars for this service?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire</td>
<td>703</td>
<td>321</td>
<td>25</td>
<td>1</td>
<td>M-104, L-65, S-290</td>
</tr>
<tr>
<td>Police</td>
<td>685</td>
<td>336</td>
<td>32</td>
<td>7</td>
<td>M-109, L-66, S-284</td>
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<tr>
<td>Board of Selectmen – Town Admin</td>
<td>178</td>
<td>505</td>
<td>184</td>
<td>36</td>
<td>M-20, L-85, S-293</td>
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<tr>
<td>Highway Dept.</td>
<td>303</td>
<td>487</td>
<td>166</td>
<td>59</td>
<td>M-107, L-47, S-269</td>
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<tr>
<td>Health Dept.</td>
<td>171</td>
<td>453</td>
<td>98</td>
<td>17</td>
<td>M-18, L-56, S-275</td>
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<tr>
<td>School System</td>
<td>392</td>
<td>470</td>
<td>69</td>
<td>13</td>
<td>M-157, L-64, S-212</td>
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<tr>
<td>Water</td>
<td>172</td>
<td>380</td>
<td>120</td>
<td>56</td>
<td>M-33, L-66, S-249</td>
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<tr>
<td>Sewer</td>
<td>151</td>
<td>317</td>
<td>142</td>
<td>75</td>
<td>M-48, L-67, S-234</td>
</tr>
<tr>
<td>Transfer Station</td>
<td>300</td>
<td>386</td>
<td>93</td>
<td>18</td>
<td>M-25, L-45, S-285</td>
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<tr>
<td>Recreation</td>
<td>193</td>
<td>471</td>
<td>173</td>
<td>35</td>
<td>M-97, L-48, S-234</td>
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<tr>
<td>Inspection Services</td>
<td>121</td>
<td>421</td>
<td>162</td>
<td>27</td>
<td>M-6, L-67, S-272</td>
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<tr>
<td>Planning</td>
<td>97</td>
<td>397</td>
<td>198</td>
<td>46</td>
<td>M-40, L-65, S-250</td>
</tr>
<tr>
<td>Conservation</td>
<td>137</td>
<td>453</td>
<td>145</td>
<td>34</td>
<td>M-69, L-63, S-226</td>
</tr>
<tr>
<td>Council on Aging</td>
<td>144</td>
<td>420</td>
<td>151</td>
<td>28</td>
<td>M-83, L-40, S-228</td>
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<tr>
<td>Library</td>
<td>397</td>
<td>460</td>
<td>76</td>
<td>14</td>
<td>M-61, L-46, S-213</td>
</tr>
</tbody>
</table>

18. In general, how satisfied are you with how easily you can access Town services and offices?
   946 Yes  89 No

19. Have you visited the Town’s NEW website www.westminster-ma.gov and what do you use it for?
   477 Yes  614 No  Purpose for visiting: ________________________

20. Any suggestions for improving the Town’s website? _____________________________

21. With the Town’s growth and the ever increasing complexity of managing a municipality, do you believe it is time to revise the Town Charter? (i.e., change the form of government, consolidate management of departments, etc.)
   231 Yes  210 No  605 Not Sure

LASTLY……..IN YOUR OWN WORDS – please tell us two additional things:

- Looking ten years ahead, what are your highest hopes for the Town’s future development?

- Looking ten years ahead, what are your worst fears for the Town’s future development?

____________________________________________________________________________________________________
____________________________________________________________________________________________________
____________________________________________________________________________________________________
____________________________________________________________________________________________________
____________________________________________________________________________________________________
____________________________________________________________________________________________________

Attach additional sheets if necessary.

Thank you for completing this survey. You can look forward to seeing the survey results in early April 2012.